

## Training and Employment Programmes

### Intermediate Labour Market (ILM)

Intermediate Labour Market (ILM) – A six-month programme developed specifically for Queen Elizabeth Olympic Park. This programme provides employability support to increase skills and improve people’s prospects. Job seekers take part in a unique pathway which provides training, CV and interview guidance, site visits, work tasters, paid employment and one-to-one support. This programme can lead to full-time employment on or off the Park with local employers.

In 2017, seven participants took part in the ILM Programme, with four of these job seekers part of the ACE\* (Able Capable Employed) programme. Participants worked within ENGIE’s Soft Services (Cleaning) and front of house catering teams. The programme has been incredibly successful with participants progressing into long term roles with ENGIE.



*“It’s gone really well. It’s given two people the chance of their first waged job and helped all four grow in their confidence. The opportunity has helped them all getting into a routine, to get up and have something to do. I have seen a change in all the guys, including an increased confidence, sense of pride, becoming more financially independent, learning new skills and increased energy levels.”*

- Lorraine Rose, Employment Advisor, Groundwork London



*“I’m so happy, it’s been great. I am so pleased to have worked with the team here, they are all really nice and they give me motivation and support and everyone gets along. Working here has really changed my life, I have a good routine, a steady income, and I’m off the street.”*

- Paul, ILM Participant now in full-time employment at the Park

\*ACE - Able Capable & Employed is led by Groundwork London in partnership with: [Business in The Community](#), HCT Group, Genesis Housing Association, [Leonard Cheshire Disability](#), Mencap, Peter Bedford Housing Association, Balance, The London Borough of Islington, and The Tower Project.